

## Bespoke Energy – Installation only

### Standard Terms and Conditions

1. **Quote is valid for 7 days only.**
2. **Payment Terms: 100% on order confirmation.**
3. Lead time of 3 – 5 working days to be provided before start of installation
4. Full design to be supplied on quote request
5. All material must be on site at 08h00 on the first day of installation.
6. Delays, any delays caused on supply of material or designs a daily penalty of R7500.00 excl vat will be charged. Should delays continue for more then one day team will leave site and work will be rescheduled into our colander for the next available installation slot.
7. Labor is an estimated calculation and is subject to fluctuate due to unforeseen circumstances.
8. Overdue invoices subject to 10% interest fee, charged weekly until full payment has been received.
9. Certificate of compliance is included but will only be issued if all electrical circuits and reticulation is in a acceptable condition. Should repairs be required an additional quote will be submitted for these repairs and COC will only be issued once repairs has been done.
10. **Warranties:**
  - Product: Standard manufacturer's warranty** apply to all material supplied and installed by Ampnet Solar (PTY) Ltd Should the product fail, there will be labor and travel charge for the removal, delivery / collection to supplier and replacement of the failed product that was repaired or replaced under the product warranty
  - Workmanship:**  
Workmanship warranty is 12 months from date of completion by Ampnet Solar (PTY) Ltd. All Warranty claims is subject to investigation and reporting on faults found.  
Should the fault not be due to our workmanship a standard call out fee, labor and traveling will be charged. Should any changes have been made on work completed by Ampnet Solar (PTY) Ltd, by another contractor the workmanship and product Warranty will be Null and Void, labor charges will be applicable for the call out.
  - Warranty exclusions:**  
No products and workmanship warranties are covered for any Abuse or self-inflected damage by client, Malicious damage, Fire, Natural Disasters or any "Act of God"
11. Ampnet Solar (PTY) Ltd will not be liable for any Damage or losses to property or loss of income due to delays on site, which is out of our control.
12. Once material has been delivered to site it is the responsibility of the client to ensure safe keeping of all goods
13. **Roofing conditions, exemptions, and workmanship, IBR**  
Should the IBR sheets be old, rusted or not well mounted to the roof's struts, walking on the roof itself might cause damage to the IBR sheets. This may lead to leaks or unsightly bends on the sheets itself. Ampnet Solar (Pty) LTD will resume installation of the solar plant with caution at the client's consent. Ampnet Solar (Pty) LTD will not take responsibility of any damage to the roof due to a weakened structure, old or damaged material or existing damages.
- Corrugated**  
Should the corrugated zinc sheets be old, rusted or not well mounted to the roof's struts, walking on the roof itself might cause damage to the IBR sheets. This may lead to leaks or unsightly bends on the sheets itself. Ampnet Solar (Pty) LTD will resume installation of the solar plant with caution at the client's consent. Ampnet Solar (Pty) LTD will not take responsibility of any damage to the roof due to a weakened structure, old or

Company Registration No: 2020/164373/07.

Registered Office: 311 Ulundi Laan, Mountain View, Pretoria, Gauteng, 0082, VAT No:4470291578

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damaged material or existing damages.

#### **Roman Tile**

Tiles is a very abrasive material and does accumulate cracks over time. Ampnet Solar (Pty) LTD will resume installation of the solar plant with caution at the client's consent and will not take responsibility to any damage done due to existing cracks, leaks, or a weakened structure.

#### **Clip Lock**

Should the Clip Lock zinc sheets be old, rusted or not well mounted to the roof's struts, walking on the roof itself might cause damage to the IBR sheets. This may lead to leaks or unsightly bends on the sheets itself. Ampnet Solar (Pty) LTD will resume installation of the solar plant with caution at the client's consent. Ampnet Solar (Pty) LTD will not take responsibility of any damage to the roof due to a weakened structure, old or damaged material or existing damages.

#### **Slate Tile**

Tiles is a very abrasive material and does accumulate cracks over time. Ampnet Solar (Pty) LTD will resume installation of the solar plant with caution at the client's consent and will not take responsibility to any damage done due to existing cracks, leaks, or a weakened structure.

#### **Harvey Tile (Aluminum)**

Aluminum is a very soft metal and can be bent easily when the supporting structure is not up to standard. Ampnet Solar (Pty) LTD will not take responsibility for any damage done to a Harvey tile roof due to a below standard supporting structure for the aluminum sheets.

#### **Flat Concrete Roof**

Ampnet Solar (Pty) LTD offers two ways to mount panels on a concrete roof.

1. Ballast mount (Preferred)
2. Raw bolt mounting

The 1<sup>st</sup> solution uses concrete ballasts and does not put your roof's structure or waterproofing at risk. The 2<sup>nd</sup> solution requires us to drill into the concrete roof and secure the bolts with chemical anchor. This will compromise the waterproofing of the concrete roof. Ampnet Solar (Pty) LTD will not take responsibility for any leaks that might occur when this method is used.

Although all procurations will be taken to ensure proper workmanship and minimal to no damage, Ampnet Solar (Pty) LTD will not take responsibility for any damage done due to existing cracks or damaged or weakened structures.

14. Terms and Condition is subject to change without prior notice.
15. All rights reserved by Ampnet Solar (Pty) Ltd

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